

An instant way to add a major new revenue stream to your business.

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# The client

Our client is a well known large scale biomedical distribution company looking to expand its fast growing molecular business in over 40 countries.

# The problem/issue

Our client had a qPCR instrument but no kits and consumables in their catalogue. They planned to supply instruments for free alongside a supply agreement for qPCR kits and reagents with a view to the longer term profit advantages associated with a consumable product range.

The customer wished to target the marketplace with kits for:

- Hepatitis B
- Hepatitis C
- HIV-1
- HIV-2

The client is a multinational facing major logistical challenges in maintaining a cold chain whilst shipping frozen product to >40 separate countries in the tropics.

### The solution

Primerdesign set up a complete OEM solution supplying HBV, HCV, HIV1 and HIV2 kits in fully re-branded packaging for the client. Primerdesign supplied all components including the necessary

mastermixes lyophilised, such that a cold chain was no longer required for shipping purposes. Primerdesign also oversaw the sourcing of unusual plasticware to match the qPCR instrument in question thus providing a complete solution.

### **Expertise**

Primerdesign continue to provide highly expert support to the client and their customers directly, to ensure a satisfactory experience for even novice users of the technology.

#### The outcome

The client has launched the product range in over 40 countries across the globe and sales have shown excellent year-on-year growth in the first 18 months of trading.

### Quality systems

Primerdesign real-time PCR reagents are manufactured to the highest standards within our ISO9001:2008/ISO13485 quality management laboratory facility.

For more information visit www.primerdesign.co.uk